



Parent & Facility Guidelines

To help ensure a safe and enjoyable experience for all swimmers, please review the following guidelines:

Parent/Caregiver Supervision

- A parent or caregiver must remain on-site and in the pool area for the duration of the lesson.
- Children may not be dropped off for lessons.

Come Swim Ready

Please arrive prepared for your lesson. Swimmers should bring:

- Swimsuit
- Towel
- Sunscreen (applied before arrival when possible)
- Water bottle
- Any necessary goggles or swim gear

Pool Safety

- No glass containers are permitted in the pool area.
- Personal flotation devices, water wings, puddle jumpers, or other floating devices should not be brought unless specifically approved by the instructor for adaptive or therapeutic purposes.
- Running, rough housing, or unsafe behavior around the pool is prohibited.

Swim Diapers

- Swimmers who require swim diapers must wear two swim diapers or a swim diaper with a properly fitted swim cover to help prevent accidents in the pool.

- Parents are responsible for ensuring their child arrives with the appropriate swim diapers.

Parking & Pool Access

- All swim lesson parking will utilize the alley access behind the property.
- Please park in front of the garage as directed.
- Entry to the pool area will be through the side gate.
- Please do not enter the backyard or pool area until your scheduled lesson time.

Magic Jellyfish Aquatics reserves the right to modify these guidelines as needed to maintain a safe and positive environment for all participants.

Please arrive no more than 10 minutes early and depart promptly following your lesson to allow for smooth transitions between swimmers.

Parent/Guardian Initials: _____

By initialing here, I acknowledge that I have read, understand, and agree to comply with the policies, procedures, and guidelines outlined above.

Trial Lesson & Enrollment Policy

At Magic Jellyfish Aquatics, we understand that finding the right swim program for your child is important. To ensure our program is a good fit, families may schedule a single trial lesson before committing to ongoing enrollment.

Following the trial lesson, families wishing to continue lessons will be enrolled in our monthly program. Monthly tuition reserves your swimmer's recurring weekly lesson time and guarantees their spot in our schedule.

Because lesson times are limited, monthly enrollment is required to maintain a reserved weekly spot. Tuition is charged monthly regardless of attendance and is intended to reserve your swimmer's place in the program.

If you choose not to continue after the trial lesson, no further commitment is required.

We look forward to helping your swimmer build confidence, safety, and success in the water!

Parent/Guardian Initials: _____

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Lesson Duration Policy

All lessons are scheduled in 30-minute time blocks and are priced accordingly.

The lesson fee is based on the reserved instructional time, instructor availability, and the swimmer's scheduled lesson slot—not solely on the amount of time spent actively participating in the water.

Some swimmers, particularly those who are new to swimming, adaptive swimmers, or swimmers adjusting to a new environment, may require additional time to become comfortable entering the pool or participating in activities. In these situations, the lesson fee remains unchanged.

If a swimmer chooses not to participate for the full 30-minute lesson, requires breaks during the lesson, exits the pool early, or is working through comfort and adjustment challenges, the lesson rate will not be reduced, prorated, refunded, or credited.

Magic Jellyfish Aquatics is committed to meeting each swimmer where they are and progressing at a pace that promotes safety, comfort, confidence, and success in the water.

Parent/Guardian Initials: _____

By initialing here, I acknowledge that I have read, understand, and agree to the Lesson Duration Policy outlined above.

Magic Jellyfish Aquatics Cancellation, Reschedule & No-Show Policy

To provide consistent scheduling for all swimmers, Magic Jellyfish Aquatics reserves a weekly lesson time specifically for each participant.

Cancellation Policy

- We ask for at least 24 hours' notice if you need to cancel a lesson.
- Lessons canceled with proper notice may be rescheduled based on instructor availability.
- No refunds will be issued for canceled lessons.

No-Show Policy

- A no-show is defined as missing a scheduled lesson without notifying the instructor.
- No-show lessons are forfeited and are not eligible for a refund.

- The lesson fee will be credited toward a future class only at the discretion of Magic Jellyfish Aquatics.

Reschedule Policy

- We understand that emergencies and scheduling conflicts can arise and will do our best to accommodate occasional changes.
- After **three rescheduled lessons**, your recurring weekly lesson spot will no longer be reserved.
- Families wishing to continue lessons after losing their reserved spot will be placed into the next available opening.
- No refunds will be given for missed, canceled, or rescheduled lessons. Any approved makeup lessons will be scheduled based on availability or credited toward a future class.

Magic Jellyfish Aquatics reserves the right to make exceptions for illness, emergencies, weather-related cancellations, or other circumstances deemed appropriate by the instructor.

Parent/Guardian Initials: _____

By initialing here, I acknowledge that I have read, understand, and agree to comply with the policies, procedures, and guidelines outlined above.

Magic Jellyfish Aquatics Weather Policy

At Magic Jellyfish Aquatics, safety is our top priority. Because lessons are conducted in an outdoor pool environment, weather conditions may occasionally require us to cancel or postpone lessons.

Lessons will be canceled and rescheduled in the event of:

- Lightning in the area
- Thunderstorms
- Heavy rain that impacts visibility or safety
- Severe weather warnings or hazardous conditions
- Any weather condition deemed unsafe by the instructor

If a lesson must be canceled due to weather, families will be notified as soon as possible, and every effort will be made to reschedule the lesson at a mutually agreeable time. Weather-related cancellations will not result in the loss of a paid lesson.

Please note that warm temperatures, light rain, cloudy conditions, or wind may not automatically result in cancellation. The final decision regarding weather-related cancellations rests with Magic Jellyfish Aquatics.

Thank you for your understanding as we work to provide a safe and enjoyable swimming experience for all participants.

No refunds will be issued for weather-related cancellations; lessons will be rescheduled or credited to a future session.

Parent/Guardian Initials: _____

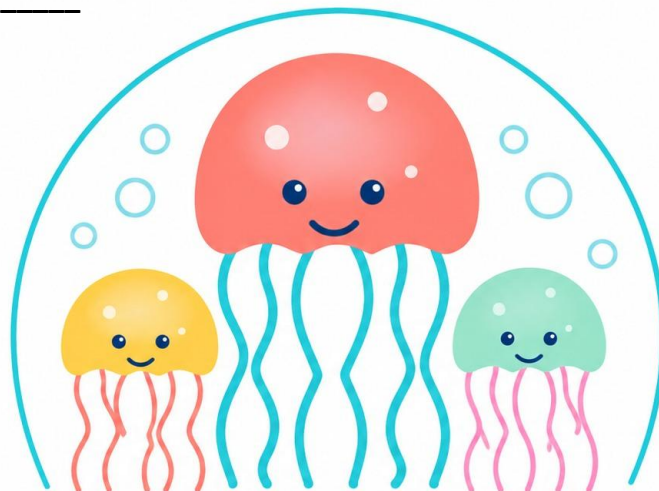
By initialing here, I acknowledge that I have read, understand, and agree to comply with the policies, procedures, and guidelines outlined above.

By signing below, I acknowledge that I have read, understand, and agree to all policies, procedures, waivers, and guidelines contained within this enrollment packet for Magic Jellyfish Aquatics. I understand that participation in lessons is contingent upon compliance with these policies.

Parent/Guardian Signature: _____

Printed Name: _____

Date: _____



Magic Jellyfish
— AQUATICS LLC —